



LONDON'S
AIR AMBULANCE
roadside intensive care



Pre-hospital Care Standard Operating Procedure

Follow-up of HEMS patients admitted to an NHS Trust hospital

REVIEW:	May 2010	
APPROVAL/ ADOPTED:	PHC Policy Board	
DISTRIBUTION:	PHC Doctors	
RELATED DOCUMENTS:		
THIS DOCUMENT REFERS TO:	<input checked="" type="checkbox"/> PHC Clinical Practice PHC Non-clinical Practice PHC Operational Procedure	Ref: CP-

Aims:

- Every patient attended by HEMS must have a follow-up telephone call made to the receiving hospital.
- Every patient admitted to the Royal London hospital must be seen at least once by a HEMS Registrar.
- The registrar should aim to find out the main injuries & prognosis.
- Wherever possible relatives should be spoken to by the HEMS team and given a chance to ask questions.
- Follow up of patients informs professional development and also provides vital information for twice weekly case meetings.
- Follow-up visits should be documented in the hospital notes if family members are spoken to.

Background:

Patients admitted to Barts and The London NHS Trust via HEMS can be identified via:

- The white board in the crew room
- The London Ambulance Service tasking sheets
- The HEMS database
- The electronic Care Record System (CRS).

Patient admission status i.e. name of ward, ward transfer details etc, can be identified via CRS

Policy:

During the week, a HEMS doctor should be allocated to follow-up all HEMS admissions from the previous day / weekend. Individual HEMS staff should continue to follow-up their own patients until discharge.

RLH patients seen by HEMS Registrars

The registrar who attended the patient must go and review their patients the next day.
If the registrar works the weekend they should follow-up patients on the following Tuesday.
If the registrar works the Friday, they should follow-up patients on the following Monday.

RLH patients seen by emeritus doctors or Consultants

These patients will need to be followed up by the HEMS registrars.
There will be a doctor designated to this task at the daily morning briefing.

Documentation

All HEMS patients must have a short summary compiled detailing clinical findings and results of investigations. There is a specific follow-up proforma on the Q drive for this purpose. This record should be attached to the paperwork in the Death & Disability file for the month. A copy should also be kept by the doctor for their own records.

London HEMS Follow up Sheet

Patient Follow Up

To be completed for every patient seen by HEMS

Patient Name:

Age:

Date attended by HEMS:

Date of Follow Up:

Hospital:

Ward:

Injuries:

X-ray/ CT findings:

Any other relevant information:

Name of Doctor Following-Up Patient [Print]

Signed: